



Australian Government
Department of Industry

Skills

AQTF Learner Questionnaire

The following publication was endorsed by the former Standing Council for Tertiary Education Skills and Employment (SCOTESE). On 13 December 2013, COAG agreed that its council system should be streamlined and refocused. As a result the COAG Industry and Skills Council has been established to replace the former SCOTESE.

This publication remains current and applicable to the VET sector.

Learner Questionnaire

IMPORTANT INSTRUCTIONS

Please tell us about your training. Your feedback plays an important role in developing the quality of your education. In this questionnaire, the term ‘training’ refers to learning experiences with your training organisation. The term ‘trainer’ refers to trainers, teachers, lecturers or instructors from your training organisation. Provide one response to each item on the form. Complete using a black or blue pen. Print neatly in CAPITAL letters. Place a clear ‘X’ inside each box. Leave the box blank if the statement does not apply. If you want to change your answer, fill in the entire box and mark the correct box with an ‘X’.

Example: ☒ ☐ ☐ ☐ or ☐ ☒ ☐ ☐

ABOUT YOUR TRAINING

	Strongly disagree	Disagree	Agree	Strongly agree
I developed the skills expected from this training.	☐	☐	☐	☐
I identified ways to build on my current knowledge and skills.	☐	☐	☐	☐
The training focused on relevant skills.	☐	☐	☐	☐
I developed the knowledge expected from this training.	☐	☐	☐	☐
The training prepared me well for work.	☐	☐	☐	☐
I set high standards for myself in this training.	☐	☐	☐	☐
The training had a good mix of theory and practice.	☐	☐	☐	☐
I looked for my own resources to help me learn.	☐	☐	☐	☐
Overall, I am satisfied with the training.	☐	☐	☐	☐
I would recommend the training organisation to others.	☐	☐	☐	☐
Training organisation staff respected my background and needs.	☐	☐	☐	☐
I pushed myself to understand things I found confusing.	☐	☐	☐	☐
Trainers had an excellent knowledge of the subject content.	☐	☐	☐	☐
I received useful feedback on my assessments.	☐	☐	☐	☐
The way I was assessed was a fair test of my skills and knowledge.	☐	☐	☐	☐
I learned to work with people.	☐	☐	☐	☐
The training was at the right level of difficulty for me.	☐	☐	☐	☐
The amount of work I had to do was reasonable.	☐	☐	☐	☐
Assessments were based on realistic activities.	☐	☐	☐	☐
It was always easy to know the standards expected.	☐	☐	☐	☐
Training facilities and materials were in good condition.	☐	☐	☐	☐
I usually had a clear idea of what was expected of me.	☐	☐	☐	☐
Trainers explained things clearly.	☐	☐	☐	☐
The training organisation had a range of services to support learners.	☐	☐	☐	☐
I learned to plan and manage my work.	☐	☐	☐	☐
The training used up-to-date equipment, facilities and materials.	☐	☐	☐	☐
I approached trainers if I needed help.	☐	☐	☐	☐
Trainers made the subject as interesting as possible.	☐	☐	☐	☐
I would recommend the training to others.	☐	☐	☐	☐
The training organisation gave appropriate recognition of existing knowledge and skills.	☐	☐	☐	☐
Training resources were available when I needed them.	☐	☐	☐	☐
I was given enough material to keep up my interest.	☐	☐	☐	☐
The training was flexible enough to meet my needs.	☐	☐	☐	☐
Trainers encouraged learners to ask questions.	☐	☐	☐	☐
Trainers made it clear right from the start what they expected from me.	☐	☐	☐	☐

Certificate I	☐
Certificate II	☐
Certificate III	☐
Certificate IV	☐
Certificate level unknown	☐
Diploma	☐
Advanced diploma	☐
Associate degree	☐
Degree	☐
Short course or statement of attainment	☐
VET graduate certificate or graduate diploma	☐
Other qualification or training	☐
Do not know	☐

Natural and physical sciences	☐
Information technology	☐
Engineering and related technologies	☐
Architecture and building	☐
Agriculture, environmental and related studies	☐
Health	☐
Education	☐
Management and commerce	☐
Society and culture	☐
Creative arts	☐
Food, hospitality and personal services	☐
Other	☐

A horizontal number line with arrows at both ends. There are 16 evenly spaced tick marks along the line, but no numerical labels are provided.

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Yes ☐ No ☐

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65 or over ☐

Yes, both Aboriginal and Torres Strait Islander ☐

Yes ☐ No ☐

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